



Another Great WDB Success Story

Type of Customer: Youth



Griselda

The Challenge:

Griselda enrolled in the Workforce Innovation and Opportunity Act (WIOA) young adult program at Ventura Adult and Continuing Education (VACE). She needed to address her limited ability to speak and understand English, and to improve her reading, writing, and basic math skills.

The Solution:

VACE's bilingual case manager at the WIOA program conducted Griselda's intake process and helped her develop an Individual Service Strategy. Griselda enrolled in English as a Second Language classes at VACE, which included tutoring in English and mathematics. She received assistance in creating a solid résumé and cover letter, and the career coach assisted her in entering employment with a local medical device manufacturer. Kinamed, Inc. hired Griselda to work in their clean room. The company liked Griselda's performance and after a few months informed her of an opportunity for advancement. VACE helped her enroll in evening classes for Office Basics and Accounting 1, which were prerequisites for this new position.

The Outcome:

While in VACE's WIOA program, Griselda substantially improved her literacy and numeracy skills, as well as her ability to speak and understand English. Shortly after completing an evening accounting course at VACE, Kinamed, Inc., promoted her to a position in their accounting department as a Production Control Assistant.



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